



March 31, 2020

Dear Santa Cruz County Providers,

In response to the State of Emergency and Shelter in place Order in the State of California related to the Coronavirus (COVID-19), we are continuing our referral process via a telehealth format rather than in person assessments. We will continue to receive and complete early start referrals in a timely manner. The intake interview remains to be completed by phone Monday-Friday followed by scheduling the assessment. We have adjusted our schedules to accommodate, and we will be operating on Monday, Tuesday, and Thursday for the assessment of the child via the chosen telehealth platform.

We know the importance of the therapeutic healthcare industry provided to children with developmental delays and find that this is the best strategy to continue to best serve your patient population while maintaining social distance. We ask that you please encourage parents to utilize our telehealth platform communication with our team to process their assessment. We are happy to walk your clients through the set up of a telehealth platform over the phone as well as assist in electronically signing all their consent forms.

If you have any questions or concerns, please call our office at 408-713-1180.

Thank you,

Stars Infant Program